



## Terms and Conditions of Membership Plan

- Membership is for a minimum of 12 months. Should you cancel your direct debit within the 12 month period, you will be required to pay the practice the value of any discounts or treatments you have received under the plan which have not already been paid for by your direct debit. e.g. if you are entitled to two hygienist visits on your plan and attend both, but you only pay for 6 monthly direct debits, you will be required to pay the practice for the extra hygiene visit\*
- It is your responsibility to schedule and attend all your dental appointments as included in your level of plan. No refunds will be given for appointments not attended or unused entitlements. Should you fail to attend any appointment or fail to give us 24 hours' notice, you may forfeit the entitlement for that visit.
- You will be entitled to the benefits of the plan once your first monthly payment has been received successfully.
- You will be eligible to join the plan once you have either:
  - a) completed a new patient examination with Westwood Dental
  - b) completed your routine check-up with Westwood Dental
- You may change your level of plan at any time.
- Discounts are not applicable to any specialist treatments or promotional offers.
- If for any reason your payment is unsuccessful in any one month, a double payment will be collected in the following month. No treatment will be carried out during this time. This will incur a £1.00 administration fee which will be applied by **Smilecare Limited**.

**I agree to the terms and conditions as outlined above.**

.....**Date**

.....**Name**

.....**Signature**

\*we understand that in exceptional circumstances you may need to cancel your subscription